**Users Collection:**

* Id
* Description
* Screenshot
* Status
* Ticket id (reference)

{

"id": String,

"description": String,

"screenshot": File,

"status": String,

"ticket\_id": Tickets (reference)

}

**Mentors Collection:**

* Id
* Name
* Email
* Password
* Skills
* Availability

{

"id": String,

"name": String,

"email": String,

"password": String,

"skills": Array[],

“availability”: String

}

**Resources Collection:**

* Id
* Name
* Description
* Category
* URL

{

"id": String,

"name": String,

"description": String,

"category": String,

"url": String

}

**Courses Collection:**

* Id
* Title
* Description
* Category
* Level
* Duration
* Author
* URL

{

"id": String,

"title": String,

"description": String,

"category": String,

"level": String,

"duration": String,

"author": String,

"url": String,

}

**Tickets Collection:**

* Id
* User id (reference)
* Description
* Screenshot
* Status

{

"id": ObjectId,

"user\_id": Users (reference),

"description": String,

"screenshot": file,

"status": Date

}